

# Service Request

2500-V No Needle Jet Injector

## Returning for Repair

- Call AMI to notify of problem.
- Complete form & fax to AMI.
- Mail injector unit back to manufacturer. (include the repair form)
- You will be contacted by Mada, Inc.

## Service Form

Name:	Injector Serial #	Date of Purchase
Practice Name:		
Shipping Address:		
City, State, Zip:		
Phone:		
Fax/E-mail:		
Please explain any problems the injector is experiencing.		

Please check box if you are returning the injector for an annual servicing.

## Are You Experiencing these Problems?

- Loss of penetration (reduced levels of anesthesia).
- Unusual pain at the injection site.
- Fuzzy or no jet stream from Extenda tip.

## Try the Following Steps:

- Probe the small opening at the end of the extenda tip with the stylet supplied in the case (4-6 mm).
- Cock and fire the injector 2-3 times to ensure a proper fine jet stream.
- If you have an ultrasonic cleaner, place only the head assembly with the extenda tip in the unit. Use the germicide solution in the ultrasonic cleaner for 10 minutes to provide disinfecting and cleaning action.
- Review if injector was sent in for annual servicing.

## To phone or fax AMI:

Phone: 718•672•7150

Fax: 718•672•8501

## Manufacturer Address:

Mada, Inc.

625 Washington Avenue

Carlstadt, New Jersey 07072 USA

Attention: Madajet Repair Dept.

You will be contacted by the manufacturer after your injector unit has been received and assessed for service or repair.